



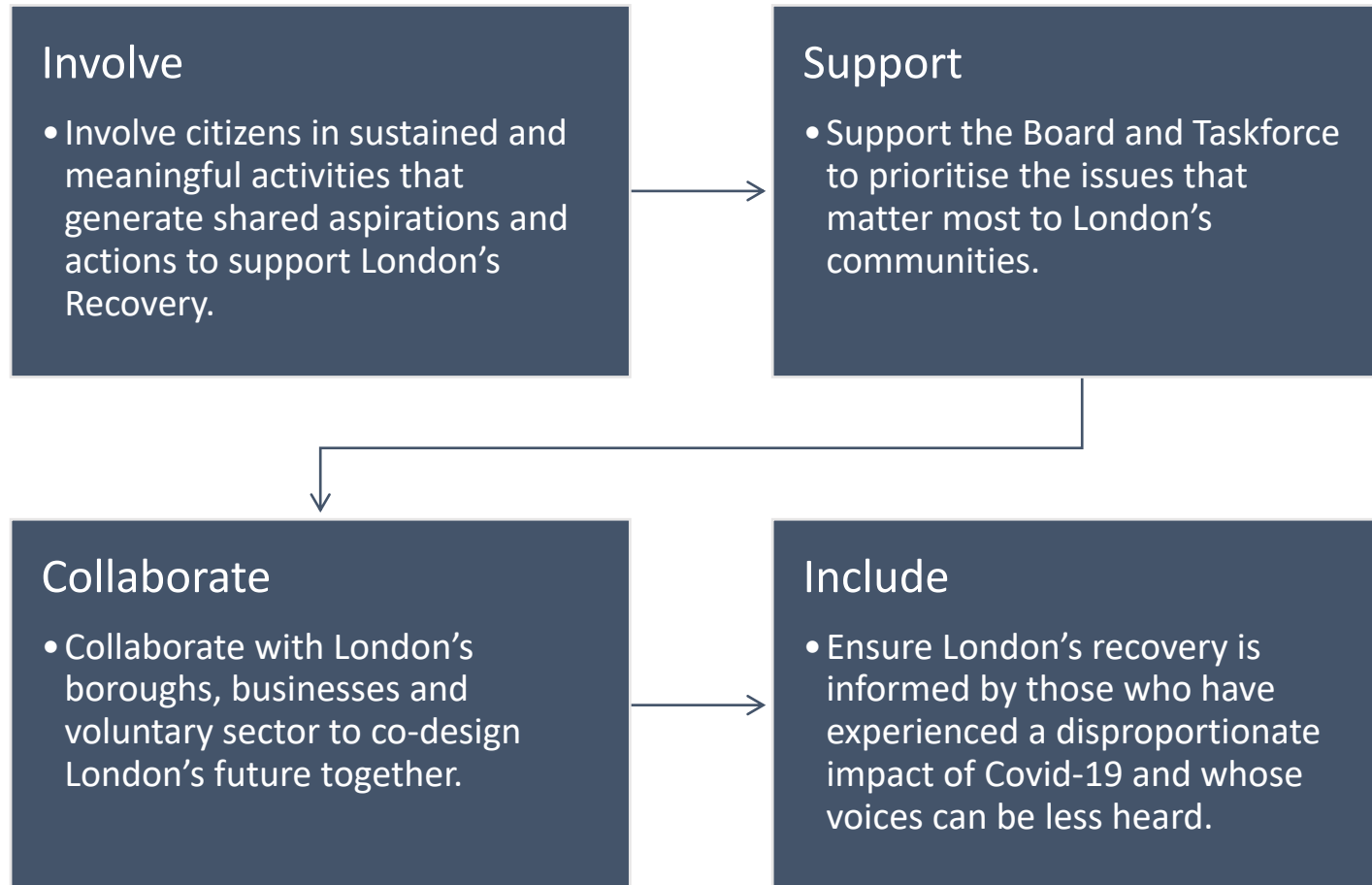
Recovering Together:
London's Engagement Collaborative

London Recovery Board Update



Londoners, communities and civil society are able to influence, shape and participate fully in London's recovery through a far reaching and inclusive process.

Ambitions



The strength of the mission-based approach relies on:

A Cross-sectoral approach

'Bottom up' solutions

New ways of thinking

This approach necessitates **meaningful** consultation and co-creation with London boroughs, partners, businesses, communities and Londoners.

Today's Update

- Public Engagement to date
- Learning from the response effort
- What we have heard: concerns and aspirations
- How do Londoners want to participate?

Public Engagement so far

- Talk London online community – 58,000 Londoners; 7,000 participants in COVID-19 engagement (8 discussions; 1 survey)
- Telephone Engagement – Daily intelligence gathering
- London Community Response Survey – 300 voluntary and community organisations
- Coronavirus Diaries – Listening to Londoners' lived experiences
- Community and Faith sector roundtables – 130 organisations/Faith groups
- Reports from strategic partners' engagement (<https://data.london.gov.uk/topic/covid-19>)

Learning from the response effort

Build on

- Collaboration
- Community participation

Address

- Digital exclusion
- Lack of clarity in public messaging

What we have heard: concerns and aspirations

Some of the key challenges and opportunities are:

- Mental health and social isolation
- Tackling racism
- Digital exclusion
- Access to good quality housing and tackling homelessness
- Greening the economy and supporting people back into work
- Reduction in traffic and improvements in air quality

“The loosening of shut in coupled with fear of virus loss of income rise in food prices and bills starting to come in is almost a perfect storm of disaster for many families who were financially independent. People are finding it upsetting and incomprehensible that they are in this situation. It is damaging people physically and mentally.” (London Community Response Survey)

“Put the positive vision up front: deliver a cleaner, greener London. It builds on what so many people have enjoyed about the shut down. Mitigating the problems we face should be there as well. But please start with the positive vision.” (White British man, age unknown, from Wandsworth – Talk London)

How do London's communities want to participate?

- Londoners want to contribute from a position of being informed.
- They want to take part in designing policy solutions
- They want to know how we will know if we've been successful.
- The opportunity to work in partnership and collaboratively was highlighted as one of the most positive impacts of COVID-19, and something that communities wanted to hold on to as we move towards recovery.

"The only way people will take part is if it is very participatory and grassroots. Hearing people's personal story ... a relational approach is needed. Core message in terms of solutions have to be grassroots, it needs to be done among communities that are worst affected. Information sharing needs to be looked at in relation to empowering communities." (BAME Community Roundtable)

Next Steps: July – October 2020

July-August: Inform missions through multiple insight channels (Talk London, Focus groups, polling etc.)

Late August/Early September: Collaborate on sharing and interpreting insight through ‘Hackathon’ style events

15th September: Recommendations to the Recovery Board for confirmed missions

October: Launch longer term participatory programmes



Inform Missions through multiple insight channels

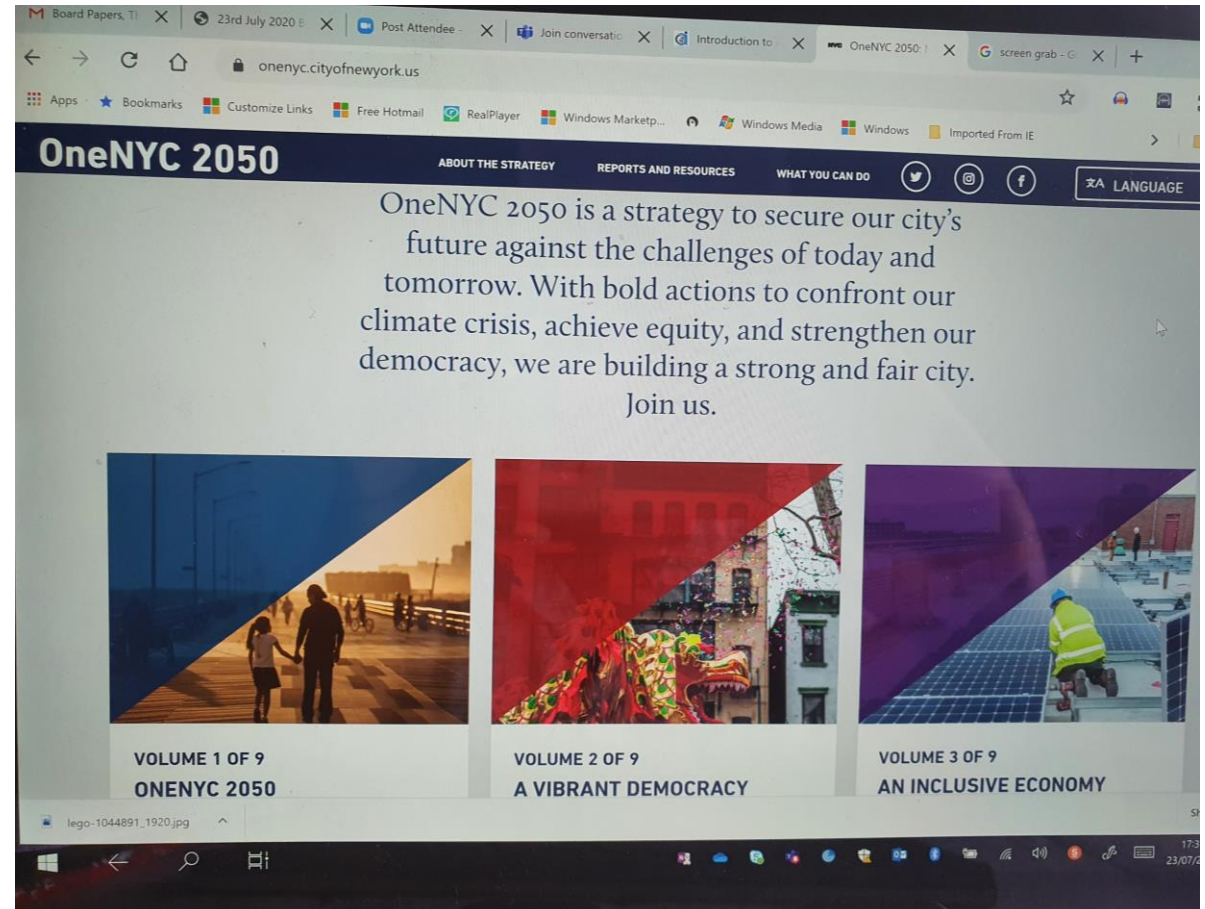
- ❑ Publish evidence base and insight from engagement to date
- ❑ Guiding questions to support collective sense-making
- ❑ Create multiple points of engagement:

- Recovery Board and Taskforce
- Talk London: City Hall's online community of nearly 58k
- Future of London Research
- Community Roundtables
- Business sector engagement
- Review of Inequality of COVID-19 Impact
- Community Engagement and Civil Society networks
- Borough-based engagement panels and networks
- GLA Policy stakeholder panels, forums and networks (e.g. Mayor's Design Advocates, Peer Outreach Team, EDI Advisory Group, Mayor's Cultural Leadership Board, VRU panels (young people, parenting, youth workers),
- Funder networks

Evidence and Insight

- Organised by Mission/
Thematically
- Plain English
- Interactive
- Infographics

<https://onenyc.cityofnewyork.us/>



At the next Board meeting

- Share insights we have collected based on our engagement on the Missions
- Offer recommendations for shaping final Missions
- Present an action plan for collaborating with the whole system: Communities, London boroughs, Businesses, Voluntary sector, Creative sector etc.

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